

How Do I Enable SMTP Authentication?

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To enable SMTP authentication select from below the email client your are using and following the step-by-step Directions.

Microsoft Outlook® Express (PC)

To turn SMTP Authentication setting on:

1. From the Tools menu, choose "Accounts."
2. Select the "Mail" tab.
3. Double-click the NTInet' Mail account (e.g. mail.ntinet.com)
4. Select the "Servers" tab.
5. Check the box next to "My Server Requires Authentication."
6. Click "OK"

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Microsoft Outlook® 2003 and 2002/XP (PC)

1. From the Tools menu, select "Email Accounts."
2. Select "View or change existing email accounts" and click "Next."
3. Select your NTInet Email account and click the "Change" button on the right.
4. Click the "More Settings..." button in the bottom-right corner of the E-Mail Accounts window.
5. In the Internet Email Settings window, click the "Outgoing Server" tab. Ensure that the box next to "My outgoing server (SMTP) requires authentication" is checked.

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Outlook® 2000 and Outlook® 98 (PC)

1. From the Tools menu, choose "Accounts."
2. Select click the NTInet' Mail account (e.g. mail.ntinet.com) and click "Properties."
3. Select the "Servers" tab.
4. Check the box next to "My Server Requires Authentication."
5. Click "OK."

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Eudora® 6.x (PC)

1. Click on the "Tools" menu and select "Personalities."
2. Right-click on the mail Personality to modify and select "Properties"
3. Check the box next to "Authentication Allowed"
4. Click "OK" when you are done.

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Netscape Messenger® 7.x or 6.2 (PC)

Setting up the outgoing (SMTP) server

1. Open Netscape®
2. Click the mail icon in the lower left corner
3. Click EDIT
4. Click MAIL AND NEWSGROUP settings
5. For the Outgoing (SMTP) mail server please enter the server name for your outgoing mail server. (e.g. SMTP.ntinet.cm)

Setting up the incoming (POP3) server

1. Open Netscape®
2. Click the mail icon in the lower left corner
3. Click EDIT
4. Click MAIL AND NEWSGROUPS settings
5. Click on "Outgoing Server (SMTP)," which is located on the left side of the screen.
6. Place a check mark in the box next to "User Name and password." Enter the User Name (your complete E-mail address). Click the "OK" button.
7. Enter your email address for "User Name"

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Netscape Messenger 4.x (PC)

1. Open Netscape Messenger.
2. Click on the "Edit" menu item.
3. Then select "Preferences" from the pull-down menu.
4. Click on "Mail Servers," which is located on the left side of the screen.
5. Ensure that your full email address is entered in "Outgoing mail server user name:"
6. Click "OK"

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Mail for OS X (Mac)

1. Open the Mail program
2. From the MAIL menu, choose PREFERENCES
3. Click the "Accounts" icon.
4. Click on the appropriate account, and then click the "Edit" button.
5. Click "Options"
6. Select "Password" from the "Authentication" setting.
7. Enter your email address as the username.

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Eudora 6.x (Mac)

1. Open Eudora
2. From the EUDORA menu, select Preferences
3. In the User Name field, enter your full email address
4. In the SMTP Server field, enter the Name of your outgoing mail server (e.g. SMTP.ntinet.com)
5. In the Return Address field, enter your full email address and click OK

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Microsoft Outlook Express for OS 9 (Mac)

1. Using the Tools menu in Outlook Express, select the Accounts option. Select the Mail tab in the resulting window.
2. Select the POP/SMTP account which you will be changing and then click the Edit button.
3. Select "Click here for advanced setting options"
4. Check the box next to SMTP server requires authentication . Ensure that the radio button for "Use same settings as incoming mail server" is selected.
5. Click "OK"

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Mozilla Thunderbird

1. Click on the "Tools" menu and select "Account Settings..."
2. Select "Outgoing Server" on left side.
3. Click "Add" on the right side of the window.
4. Use the following for the appropriate fields:
 - o **Description:** Enter: "NTinet Mail Account"
 - o **Server Name:** Type: "smtp." followed by your domain name (e.g. smtp.ntinet.com) in the Outgoing Mail (SMTP) Server box.

- o **Port:** Keep Port 25
- o **Security and Authentication:** Use name and password should be checked.
- o **User Name:** Enter your full Email Address.

Online URL: <http://ntinet.com/phpkb/article.php?id=22>