

I canceled my account recently. Why did I receive another bill?

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There are three primary reasons why you would typically receive another bill:

1. If you have any unpaid balance due from prior payment periods, you may receive another bill for that balance due. This includes fees associated with returned checks.
2. Basic service charges (e.g., for your Dial-up or Wireless plan) cover the upcoming month. Charges that are usage-based (e.g., VoIP, 800 & international calling, dial-up access with extra hours used) obviously can't be calculated in advance and are therefore billed after the fact. If you canceled your service after incurring additional charges, you will receive another invoice reflecting those charges.
3. If your cancellation caused you to incur early termination fees per your contract agreement with NTInet , you will receive an invoice reflecting those fees.

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