

## **I have already sent in a payment. Why did I receive another invoice?**

Tue, Nov 19, 2019 [Account & Billing Information](#) 2874

Because of postal delays, we might not receive or process your payment before we send out the second notice. Get up-to-the-minute information about your current balance at [My Account](#).

Online URL: <http://ntinet.com/phpkb/article.php?id=6>